



## SECOND QUARTERLY PROGRESS REPORT 2012



### MUNICIPAL GOVERNANCE AND SUSTAINABLE DEVELOPMENT PROGRAMME



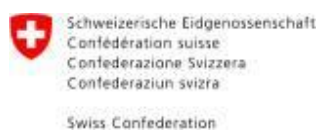
April-June 2012

## Acknowledgement to Our Partners

### National Partners

	Municipality of Ivano-Frankivsk		Municipality of Zhytomyr		Municipality of Rivne		Municipality of Kalynivka
	Municipality of Novograd-Volynskiy		Municipality of Galych		Municipality of Mykolayiv		Municipality of Saky
	Municipality of Kirovske		Municipality of Hola Prystan'		Municipality of Kagarlyk		Municipality of Dzhankoy
	Municipality of Voznesensk		Municipality of Ukrayinka		Municipality of Novovolynsk		Municipality of Shchelkino
	Municipality of Mogyliv-Podilskiy		Municipality of Lviv		Municipality of Dolyna		Municipality of Rubizhne
	Academy of Municipal Management		Municipality of Tulchyn		Municipality of Yevpatoria		Municipality of Bakhchysaray
	Settlement of Nyzhnegorskiy		Settlement of Zuya		Settlement of Pervomayske		Committee of Vekhovna Rada on State Construction Local Self-Government
	Settlement of Krasnogvardiyske		Settlement of Novozerne		Ministry of Regional Development, Construction and Housing and Municipal Economy		
	Municipality of Vinnytsya						

### International Partners



The achievements of the project would not have been possible without the assistance and cooperation of the partner municipalities of our Programme, in particular *Ivano-Frankivsk, Rivne, Zhytomyr, Galych, Novograd-Volynskiy, Mykolayiv, Kirovske, Hola Prystan', Kagarlyk, Voznesensk, Ukrayinka, Mohyliv-Podilskiy, Vinnytsya, Lviv, Rubizhne, Dolyna, Tul'chyn, Kalynivka, Saky, Dzhankoy, Shchelkino, Bakhchysaray, Yevpatoria* and settlements *Krasnogvardiyske, Pervomayske, Nyzhn`ogirskiy, Zuya* and *Novozerne*; *Ministry of Regional Development, Construction and Housing and Municipal Economy, Parliamentary Committee on State Construction and Local Self-Government, Academy of Municipal Management, Institute of Chemical Technologies (Rubizhne) and National University of Water Economy and Nature Resource Management, Tavrian Ecologic and humanitarian Institute (Simferopol)* as well as the international partners, namely *Swiss Agency for Development and Cooperation*. The Programme team extends warm appreciation to them for their support and cooperation. Similarly, MGSDP-team would like to thank all the institutions/individuals involved in the implementation process for their cooperation, namely UNDP management, Business Centre and other units in Ukraine, as well as citizens, municipal officials, members of academic institutions, business communities, NGOs, media, other public and private agencies.

**UNDP/MGSDP Key Statistical Information on Programme Activities in the second quarter of 2012**

#	Activities	Up to 2012	Q1 2012	Q2 2012	Cum since
1	<b>Area coverage</b>				
a	Oblasts	12	-	-	12
b	Municipality	29	-	-	29
2	<b>Institutional development</b>				
a	Community-based organisations	636	7	9	652
b	Networks of schools and CBOs	13	-	-	13
c	Network of businesses	2	-	-	2
d	Network of NGOs	8	-	-	8
e	Municipal Sustainable Development Council (MSDC)	4	-	-	4
f	National Forum of Partner Municipalities (NFPM)	1	-	-	1
g	National Forum of Partner Universities (NFPU)	1	-	-	1
3	<b>Membership</b>				
a	Number of citizens – total	65451	746	1058	67767
i)	Women	37343	393	707	38708
ii)	Men	28108	353	354	29025
b	Schools	265	-	-	265
c	NGOs	92	-	-	92
d	Businesses	31	-	-	31
4	<b>Human Resource Development</b>				
a	Number of HRD activities carried out	487	4	3	494
b	Beneficiary/participating - total	13275	451	315	14041
5	<b>Improving Living Quality of People</b>				
a	Local community projects approved	294	-	12	306
b	Total cost of the projects (UAH '000)*	33550,552	-	1157,744	34708,296
i)	Community share	4564,362	-	216,763	4781,125
ii)	Municipality share	16588,49	-	672,291	17260,781
iii)	UNDP/SDC/CIDA/Royal Norwegian Embassy share	11177,502	-	268,690	11177,502
iv)	Share from others	1220,298	-	-	1220,298
c	<b>Status of project implementation</b>				
	Amount released	33202,7	-	-	33202,7
ii)	Completed projects	237	9	10	256
d	Direct beneficiaries of the projects	212457	-	1938	214395
i)	Women	73559	-	794	74353
ii)	Men	57705	-	662	58367
iii)	Children	81193	-	482	81675
6	<b>Resource Mobilisation and Utilisation</b>	<b>Budget for 2012</b>	<b>Utilised in Q1</b>	<b>Utilised in Q2</b>	<b>Delivery,%</b>
a	Rivne municipality	5 358,96	1 608,75	3 683,84	98,76
b	Novograd-Volynsky municipality	841,74			0,00
c	Kirovske municipality	934,92			0,00
d	Hola Prystan municipality	3 149,29			0,00
e	Ukrainka municipality	2 350,78			0,00
f	Mohyliv-Podilsky municipality	1 471,28			0,00
g	Novovolynsk municipality	1 718,07	179,38		10,44
h	Mykolayiv municipality	525,70	459,80		87,46
i	Dolyna municipality	1 858,32	506,84	1 288,52	96,61
j	Saky municipality	2 406,02	1 121,47		46,61
k	Ivano-Frankivsk municipality	6 886,96			0,00
l	Dzhankoy municipality	1 508,94		1 226,75	81,30
m	Kagarlyk municipality	503,25			0,00
n	Tulchyn municipality	6 963,74			0,00
o	Voznesensk municipality	1 647,75			0,00
p	Rubizhne municipality	6 558,97		5 725,68	87,30
q	Halych municipality	1 079,73			0,00
r	Yevpatoria municipality	630,95		146,65	23,24
s	Kalynivka municipality	348,06	321,88		92,48
t	Bakhchisaray municipality	622,49	601,88		96,69
U	UNDP	150 000,00	68 153,69	1 746,65	46,60
v	SDC	409 810,00	16 819,42	91 687,01	26,48
w	Norwegian Embassy	2 939,13			0,00
x	<b>Total</b>	<b>610 115,05</b>	<b>89 773,08</b>	<b>105 505,09</b>	<b>32,01</b>

\* 1 US Dollar = 8.00 UAH (March 2012)

**ABBREVIATIONS AND DEFINITIONS**

<b>AI</b>	Academic Institutions
<b>ACMH</b>	Association of Co-Owners of Multi-Apartment House - is a non-profit union, which is created by owners of residential living premises and non-residential premises situated in multi-apartment house for facilitating operation of shared property and management, servicing and operating indivisible and mutual property
<b>BSP</b>	Bodies of Self-Organisation of Population - representative bodies established by the residents of the village, city, municipality or their part for solving the problems envisaged by the LAW on "Bodies of Self-Organisation of Population"
<b>PO</b>	Public organisation
<b>CBO</b>	Community-Based Organisation
<b>CIDA</b>	Canadian International Development Agency
<b>CSA</b>	Cost Sharing Agreement
<b>ICT</b>	Information and Communication Technologies
<b>UMDG</b>	Ukrainian Millennium Development Goals
<b>MGSDP</b>	Municipal Governance and Sustainable Development Programme
<b>MGCEP</b>	Municipal Governance and Community Empowerment Programme
<b>MSU</b>	Municipal Support Unit
<b>NGO</b>	Non-Governmental Organisation
<b>NDO</b>	Neighbourhood Development Organisation
<b>SD</b>	Sustainable Development
<b>SDC</b>	Swiss Agency on Development and Cooperation
<b>SME</b>	Small and Medium Enterprises
<b>SDC</b>	Swiss Agency for Development and Cooperation
<b>UAH</b>	Ukrainian Hryvna
<b>UNDP</b>	United Nations Development Programme

## **A Glimpse of the Major Achievements of MGSDP During April-June 2012**

### ***The main tasks during the quarter included:***

- Elaborate two educational programmes;
- Provide on the job training to local partners through social media (blog, Facebook page etc), regular consultations and advisory support;
- Update MGSDP web-page/UNDP web page, MGSDP Facebook page, blog on a regular basis;
- Support ISO project in Bakhchysaray;
- Sign 11 cost sharing agreements, monitoring transfer of municipal resources to UNDP account, ensuring application of funds to the respective accounts, and the funds to community organizations for financing local community projects;

### ***The main achievements during the quarter were:***

#### ***1. Legal and Policy Reforms:***

- The experts of the Ministry for Regional Development, Construction and Housing and Municipal Economy and representatives of the mass media outlets visited Novohrad-Volynskiy partner municipality. The participants learned the the unique experience of the city cooperation with the UNDP/MGSDP and that of reforming the municipal housing and municipal economy.
- MGSDP supported discussion on the Draft Law "On Bodies of Self-Organisation of Population" (BSPs, See Abbreviations and terms, p. vii) held by Association of Rayon and Oblast Councils in Sumy.
- The progress of the inter-municipal project on integrated approach in Solid Waste Management (SWM) implemented in Tulchyn rayon under support of the DESPRO Project and the UNDP/MGSDP was presented at Ukrainian Seminar on Solid Waste Management "Sanochystka 2012" in Berdyansk. UNDP/MGSDP supported participation of 2 local partners representatives from Tulchyn and Rubizhne.
- UNDP/MGSDP supported mayors` discussion on urgent problems in solid waste management (SWM) in small cities at the VII Annual Small Cities` Conference held in Ukrayinka (Kyiv Region) on June 26-27. The progress of inter-municipal project on integrated approach in SWM was presented to the participants.
- Festive inauguration of the spring renewed within the framework of the Project "Every Drop Matters" took place in the neighbourhood of Litochky village (Kyiv Region) with participation of top level representatives of UN system in Ukraine, Coca-Cola Company, local and national authorities.
- UNDP/MGSDP presented Project experience in mobilising communities in a "European Village - Our Continent. Our Future." held under the support of the cities of Kyiv and the European Union Delegation in Kiev. The target audience of the event was international guests of EURO-2012. MGSDP held a master class on SWM for 20 participants and an exhibition of children paintings on urban sustainable development and presented info graphic banners.

#### ***2. Institutional Capacity Development:***

- 9 community-based organisations (CBOs) were established in partner municipalities. 707 women and 354 men residing in 9 buildings became the members of the organisations;
- E-document flow is introduced in Voznesensk and ISO is at the initial stage of introduction in Bakhchysaray.

#### ***3. Improving Living Quality – Community Infrastructure Projects:***

- During 2012, 12 project proposals of the local communities were approved in the context of SDC support. Five projects were submitted by Rivne, four projects were submitted by Yevpatoria and one by Dzhankoy, Saky and Voznesensk each.
- The total cost of the projects reached UAH 1.16 mln, including UAH 216 thousand (18.7%) contributed by CBOs, UAH 673 thousand (58.06%) contributed by the city councils, UAH 269 thousand (23%) contributed by MGSDP (SDC funding).

- In total, 256 local sustainable development projects were fully completed by the partner Community-Based Organisations/Networks in the municipalities since Programme inception and 38 projects are at the final stage of completion (average status 75-90%). 10 projects are implemented by less than 50%.

#### **4. Human Resource Development:**

- 9 HRD activities were held during the quarter, out of which 6 were conducted by the MSUs of partner municipalities and 3 were conducted by the Project Management Unit/Kyiv. They covered 315 participants, in particular 66.03% of women, and 33.97% of men;
- The trainings were organised for ACMH members on procedures for the establishing Associations fo Co-Owners of Multi-Apartment House, the legislation, regulating establishing and operation of the ACMHs and for school teachers in Vinnytsia to teach the course on rational water usage;

#### **5. Communication Results**

- During the quarter, as per our records, 91 media records about the Programme activities were released, out of which 44 national, and 47 local. Mentioning on official web-sites brought 53,93% of all mentioning. The newspapers remain popular information channel for highlighting the Programme activities bringing 21,35% of total amount of mentioning, the rest of information appeared on TV (17,98%) and radio (8,99%).
- Experts of UNDP/MGSDP, DESPRO and Ministry of Regional Development, Construction and Housing and Municipal Economy of Ukraine discussed problems related to solid waste at the press conference on "Solid waste. Landfills in Ukraine. Does a waste disaster threaten Ukraine?" held on May 3 in the media-hall of the information agency Ukrainian National News.
- UNDP/MGSDP analysed Project`s experience and lessons learned and presented them in form of information graphics, visual representations of information, data or knowledge presenting complex information quickly and clearly.
- Press tour to Ivano-Frankivsk to share city`s experience of participation in EDM Project was held on 29 May 2012 for 12 journalists of western region of Ukraine. The journalists participated in the official inauguration ceremony of rehabilitated natural water spring.
- The first stage of the awareness campaign "Less garbage- better Life" is held in Tulchyn Rayon. This stage is focused on training and raising awareness on sound solid waste management practices at local schools. Also, the meetings to motivate target groups of the local communities to produce less solid wastes were held and media support was provided.
- UNDP/MGSDP financed publishing of 2000 copies of the Manual "Solid Waste Manual- Market Rules" aimed for local authorities and local self-governance servants, enterprises working in the area of Solid Waste Management.

#### **6. Resource Mobilisation and Utilisation**

- The amount of USD 610 thousand was mobilised by the Project by the end of the quarter for the Programme activities, including USD 150 thousand from UNDP, USD 2.9 thousand from Norwegian Embassy, USD 410 thousand from SDC and USD 47 thousand USD as national cost-sharing. As at the end of the quarter, USD 195,3 thousand was utilised or 32,01 % of delivery of the 2012 budget.

#### ***In 2012 the Programme will focus on the following activities:***

- Support policy studies to incorporate participatory governance approach into national policies for improving public service delivery;
- Initiate policy dialogue/organise media events/organise round tables to promote local self-governance and housing and municipal reform;
- Organise trainings for local/national civil servants in key issues of local self-governance;
- In partnership with the Ministry, elaborate and launch training programmes for leaders of ACMH and house managers;
- Support selected municipalities to introduce self-government practices with social media engagement;
- Provide trainings for local leaders on operation and maintenance, house management and ACMHs;

- Conduct feasibility study and awareness campaign on inter-municipal joint venture on solid waste management;

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## Chapter ONE

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# CONTEXT

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## **1.1 PROGRAMME GENESIS**

### **Background**

Municipal Governance and Sustainable Development Programme (MGSDP) of UNDP/Ukraine was initiated in April 2004 as a preparatory phase, to develop a participatory and transparent mechanism to localize the principles of sustainable development. It entered into second phase in 2005 to demonstrate the effectiveness of public private partnership for resolving local social, economic and environmental problems. The Programme is being executed by UNDP.

MGSDP is a part of Local Development Programme of UNDP/Ukraine, along with other UNDP projects namely Crimean Integration and Development Programme and Community-Based Approach to Local Development. LDP is envisaged to serve as umbrella programme to promote self-sustained local development and democratic local governance in Ukraine by means of a community-based sustainable development model.

### **Goal, Strategy and Implementation Arrangement**

The goal of MGSDP is to promote participatory governance so as to improve living quality of the people in urban Ukraine.

Strategically, the Programme is implemented under partnership arrangement founded on commitment for resource sharing, ownership and sustainability. The Programme activities are executed through local and national partners from public and private sectors. Key partners are city councils; local communities; Parliamentary Committee on State Construction and Local Self-Governance; Ministry of Regional Development and Construction and Housing and Municipal Economy of Ukraine. The partner universities include Academy of Municipal Management of Ukraine, National University of Water Economy and Management of Natural Resources in Rivne, Institute of Chemical Technologies of the Eastern-Ukrainian National University named after Volodymyr Dal' (Rubizhne).

Using social mobilisation approach, the Programme promotes appropriate institutions of the local communities of citizens, academia, small businesses and civil society organisations in the selected municipalities. These institutions are founded on the principles of self-help and good governance. Through the Programme intervention, their institutional capacity is built such that they are able to plan, mobilise resources and undertake their priorities to solve their social, economic and environmental problems in a sustainable way that ultimately lead towards accomplishment of Ukrainian Millennium Development Goals. It happens with support from the respective city councils and other national/international development agencies. The city councils integrate communities' plan in their own development agenda and contribute resources to implement such plans. The process of local sustainable development is bottom up in true sense. It moves from local level all the way up to national level.

### **Development of local communities' competence to solve local problems**

- Supporting formation of participatory community-based organisations in urban Ukraine (Associations of Co-Owners of Multi-Apartment Houses, Service Cooperatives, Civil-Society Organisations (SCOs) of schools and kindergartens and their networks).
- Developing the capacities of local communities to transparently define and implement local SD initiatives in partnership with local authorities.
- Supporting social, economic and environmental initiatives on sustainable development through seed grants based on cost-sharing principle.

### **Strengthen capacity of municipal governments for better service delivery**

- Institutional capacity development (establishing Municipal Units for Supporting Community Initiatives and training them to successfully fulfill their tasks).
- Advisory services, trainings, logistics support for strategic planning, introduction of quality management system for municipal services according to the international ISO standard,

conduction of public hearings and integration of community plans into the local development plans.

- Support municipalities to introduce e-governance, innovative practices of solid waste management, energy efficiency, housing reform etc
- Information-communication technologies — support to creation of modern official web-pages for effective communication of local authority and communities.
- Support for inter-municipal cooperation between partner municipalities
- Exposure visits for municipal officials for learning successful experience in the implementation of the community-based local development approach, East-West exchange visits to learn experience and practice of local self-governance.
- Raising public awareness on MDGs, sustainable development, energy efficiency and human development

### **Activities in policy and legislation**

- Accumulation and promotion of experiences in decentralization and local self-governance all over Ukraine (through research, seminars, conferences, round table discussions etc).
- Cooperation with the Committee of the Parliament of Ukraine on State Development and Local Self-Governance, the Ministry of Regional Development, Construction Housing and Municipal Economy of Ukraine of Ukraine, fostering reforming of local administration and decentralisation in Ukraine.
- Analytic research of the state of local self-governance, involvement of communities in the decision making process on the local level.
- Consulting for the state authorities to improve housing and municipal service provision.
- Trainings for officials working in central and local government bodies on “Decentralization and Effective Local Self-Government” course, approaches for community participation in the decision making in development processes, elaboration of local strategies for sustainable growth.
- Preparation of future generation to be competent in questions of community-based development approach, global problems of humanity and sustainable development via introduction of the educational course “Sustainable Development of Society” in Ukrainian institutions of higher education.

## **1.2.MAIN RESULTS OF THE 8 YEARS PERIOD**

Municipal Governance and Sustainable Development Programme can share truly unique experience gained in 29 cities and towns which became partners during these 8 years of cooperation.

Community level: Municipal Support Units (MSU) to mobilise local communities and support their local sustainable development projects established in 29 partner municipalities. Due to MSU activities, 652 organisations of citizens created primarily in housing and education sector; living conditions of more than 214 thousand urban citizens improved through seed grants to over 306 community projects implemented under cost-sharing principle.

In total UNDP provided seed funds to support **306** projects aimed at improving local infrastructure and promoting overall sustainable development. The total cost of these projects reached UAH **34.7** mln. These projects directly improved the quality of life of more than **214** thousand people. Programme’s generated experience shows that Association of Co-Owners of Multi-Apartment House (ACMH) is a legal arrangement for citizens’ organisation for ownership, operation and maintenance of created/rehabilitated infrastructures.

Municipal level: The capacities of municipal officials, civil servants and youth were improved (over 14’041 beneficiaries) to widely apply the community-based development approach to local development. Capacities of local self-governance bodies for better service delivery and wide engagement of local communities into decision-making process were strengthened. MGSDP supported elaboration of Strategic Development Plan for 1 municipality, introduction of quality management system for municipal services in accordance with ISO 9001:2008 for 6 municipalities, improving e-governance through creation of official web-sites to 18 municipalities, etc.

UNDP/MGSDP strengthens East-West cohesion by promoting information and experience exchange among authorities and community-based organisations in Eastern and Western Ukraine. In this regard, the Programme supported 9 exchange visits, including participation of 321 officials (mayors, deputy mayors, and various department heads), representatives of academia and local communities from 20 regions of Ukraine.

Inter-municipal project to introduce integrated approach to MSW treatment is implemented in order to solve problems which exist in the sphere of MSW treatment in Tulchyn District. Tulchyn District State Administration, Tulchyn District Council, Tulchyn City Council, Suvorivska and Kynashivska Village Councils with the support of the Swiss-Ukrainian project Support of Decentralisation in Ukraine and UNDP Municipal Governance and Sustainable Development Programme.

In addition to infrastructure development projects, MGSDP also promoted gender equality and raised awareness on crucial sustainable development issues, HIV/AIDS prevention, human rights, consumer rights, energy efficiency in 12 cities. The Project supported introduction of educational programmes for sustainable development at schools in order to prepare younger generation rational attitude to resources and environment.

National level: UNDP/MGSDP supported national policy dialogue through elaborating recommendations to the Ministry of Regional Development, Construction, Housing and Municipal Economy of Ukraine on housing reform through 1) creation and functioning of associations of co-owners of multi-apartment houses; 2) solid waste management systems in municipalities and role of urban population in separate waste collection; 3) support to the effort of the Ministry of Regional Development and Construction, Housing and Municipal Economy of Ukraine on inter-municipal cooperation; 4) contribution to Parliamentary Hearings on important agenda of local self-government; 5) elaborating recommendations on introduction of e-governance elements into municipal governance;

**Scheme-I:** Information graphics on local community projects implemented in context of UNDP/MGSDP



### 1.3. PROGRAMME AREA

The Programme is operational in 23 municipalities and 5 settlements and covers 12 regions of Ukraine, namely Ivano-Frankivsk, Halych, Dolyna (Ivano-Frankivska oblast); Rivne (Rivnenska oblast); Zhytomyr, Novograd-Volynski (Zhytomyrska oblast); Mykolaiv, Voznesensk (Mykolayivska oblast); Kirovske (Donetska oblast); Hola Prystan' (Khersonska oblast); Kaharlyk, Ukrayinka (Kyivska oblast); Novovolynsk (Volynska oblast); Mohyliv-Podilsky, Tul'chyn, Kalynivka (Vinnytska oblast); Lviv (Lvivska oblast), Rubizhne (Luhanska oblast); Saky, Dhzankoy, Shcholhine, Bakhchysaray and Yevpatoria and settlements Krasnogvardiyske, Pervomayske, Nyzhn`ogirskiy, Zuya and Novoozerne (AR Crimea). Map-1 shows location of the Programme area in Ukraine by year of partnership.






**Map 1: MGSDP Programme Area**

- Where:
- - Pilot partner municipalities 2004
  - - Partner municipalities 2005
  - ▲ - Partner municipalities 2006
  - ⬡ - Partner municipalities 2007
  - ⬡ - Partner municipalities 2008
  - ◇ - Partner municipalities 2009
  - ▲ - Partner municipalities 2010



**Map-2:** Location of the Programme area in AR Crimea by year of partnership


Where:

-  - Partner municipalities 2007
-  - Partner municipalities 2008
-  - Partner municipalities 2009

## Chapter TWO

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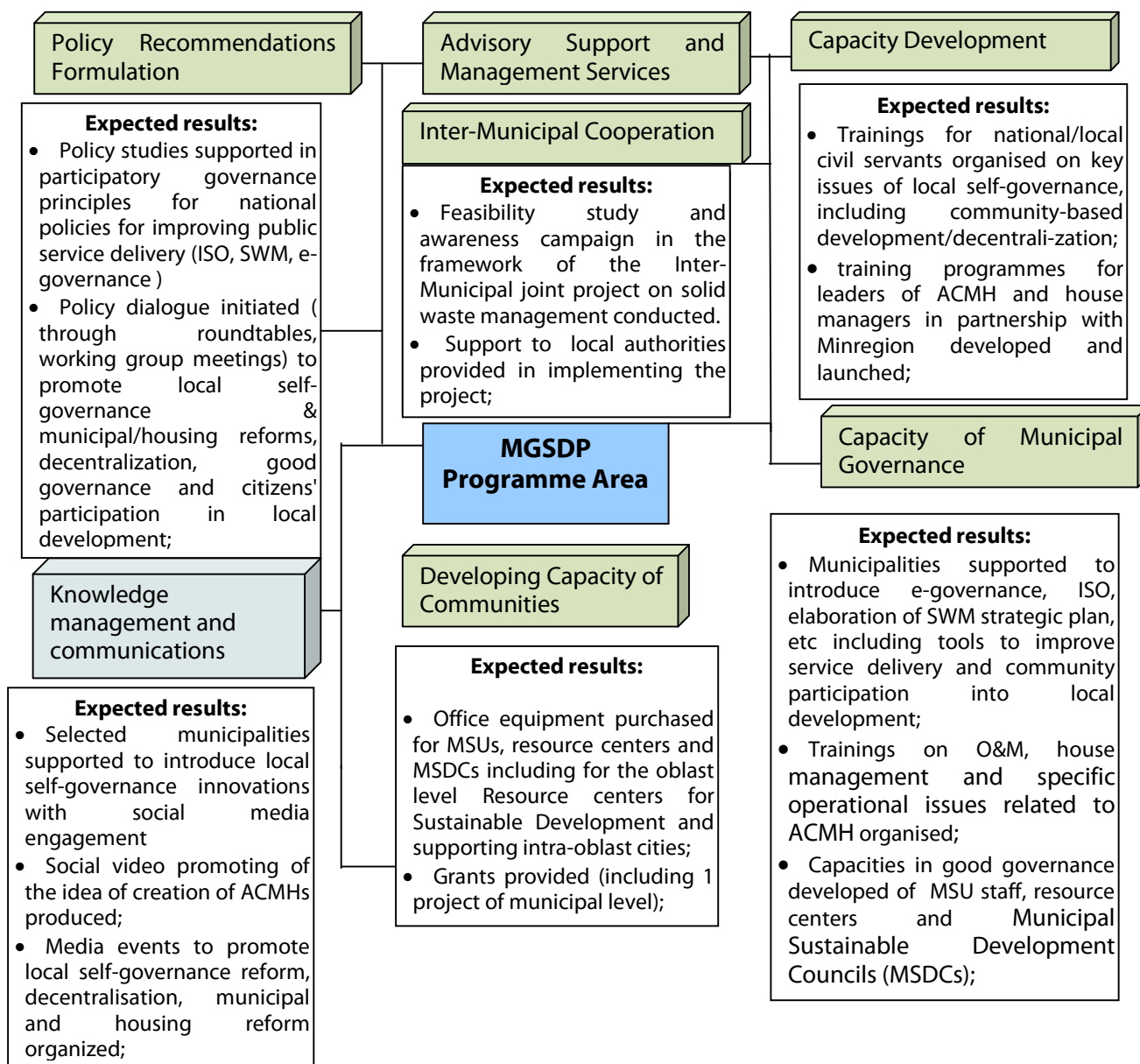
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## 2.1 DEVELOPMENT RESULTS

The planned results of the Project according to the Work Plan for 2012 are provided in Chart – I:



**Chart – I:** Vision of MGSDP Activities for 2012

The progress in these areas is being traced through monitoring the targets identified in the work plan Table - I).

**Table-I: Achievement of MGSDP Development Targets in 2012**

SN	Outputs	Supporting donor	Annual Target	Achievements In 2012	%
1.	Improved capacity of central government to decentralize fiscal and administrative powers/responsibilities in support of local development	UNDP, SDC	1. Two sets of recommendations/policy proposals on improved public service delivery elaborated	2. Five roundtables to discuss recommendations on LSG, H&M, decentralization and citizen's participation supported 3. One complex of training modules on key issues of LSG for civil servants finalized and presented 4. 50 local civil servants trained on key issues of LSG	0
			2. Three roundtables to discuss recommendations on LSG, H&M E reforms, decentralisation, good governance and citizen's participation supported		167
			3. One complex of training modules on key issues of LSG for civil servants finalized and launched in partnership with NAPA		50
			4. At least 40 national/local civil servants trained on key issues of LSG		125
			5. Two training programmes for leaders of condominiums and house managers in partnership with Ministry finalized and launched in national institutions		50
			6. Two best models of good governance/decentralized service provision developed under Project support recognized on national level for replication and dissemination	6. The model of reform of housing and municipal economy of Novograd-Volynskiy	50
2.	Improved capacity of local authorities to transparently define and implement local development strategies, deliver public services, and foster local economic	UNDP, SDC, partner city councils	1. Two municipalities where innovative governance practices (e-governance, ISO or energy saving etc) introduced	1. Two municipalities where innovative governance practices (e-governance in Voznesensk and ISO in Backchysaray) introduced 4. 50 local leaders and local officials (men & women) trained on O&M, house management and peculiarities of condominiums 5. One inter-municipal initiative on solid waste management supported	50
			2. Number of municipalities where democratic practices introduced;		0
			3. Set of recommendations developed to improve public service delivery at the local level;		0
			4. At least 50 local leaders and regional/local officials (men & women) trained on O&M, house management and peculiarities of condominiums		100
			5. One inter-municipal initiative on solid waste management forged and supported		100
3.	Enhanced capacity of communities to improve their local social, economic and environmental	UNDP, SDC	1. At least 20 community-based organisations created	1. 16 community-based organisations created 2. 16 condominiums created 3. 91 condominium members (men & women) trained on O&M, house management,	80
			2. Out of them at least 10 condominiums created		160
			3. At least 150 condominium members (men & women) trained on O&M, house		61

conditions		management, peculiarities of condominiums	peculiarities of condominiums	
		4. At least 40 MSU-members (men & women) trained on area based approach and participatory planning	4. 50 MSU-members (men & women) trained on area based approach and participatory planning	125
		5. At least 50 community members (men & women) targeted by sensitization workshops on human development agenda	5. 50 community members (men & women) targeted by sensitization workshops	100
		6. At least 10 local SD initiatives in housing and municipal sector supported and at least 500 persons benefited	6. 12 local SD initiatives in housing and municipal sector supported and 1938 persons benefited	120

Description of the Programme achievements is given in the following section. Results achieved in the area of legal and policy frameworks for municipal sustainable governance and local public service delivery are reflected in the sub-section “Legal and Policy Reforms” (2.1.1); attainments of developing the institutional capacity for participatory governance are highlighted in the sub-section “Institutional Capacity Development” (2.1.2); sub-section “Local Sustainable Development Initiatives” (2.1.3) deals with the progress made on living quality enhancement; achievements in HRD (2.1.4); activities on advisory support for municipal governance and project management are reflected in the section on “Management and Effectiveness” (2.2).

**2.1.1 LEGAL AND POLICY REFORMS**

Lessons learned at the local level in the field of decentralization and local self-governance, are highlighted by the Programme in policy dialogue and policy improvement. Sharing of the lessons learned is done through policy studies, seminars, conferences, roundtables etc.

**A) The experts from the Ministry for Regional Development, Construction, Housing and Municipal Economy and representatives of the mass media outlets visited Novohrad-Volynskiy partner municipality**

In order to disseminate the unique experience of joint cooperation of the city with the UNDP/MGSDP and that of reforming the municipal housing and utilities economy, the Project organized a visit of the Ministry for Regional Development, Construction, Housing and Municipal Economy (Minregion) representatives to Novohrad-Volynskiy on April 11. The Ministry experts from Ministry’s sector departments and the media reporters communicated with the city mayor, officials of ACMHs, the NGOs active in the city and discussed the results of the city’s participation in the UNDP/MGSDP. The Heads of ACMHs used an opportunity to discuss the difficulties their ACMHs are facing in their daily activities with the Managers of the profile divisions’ of the Ministry.



**Photo-1:** The community of ACMH “Kerd” warmly welcomed the guests



**Photo-2:** MinRegDev representatives interacted with the city mayor, ACMH’s representatives, the NGOs active in the city

Novohrad-Volynskiy city council has been the UNDP/MGSDP partner since 2005. Since that time the participatory approach has been broadly practiced in the city and UNDP support was provided to 22 communities of Novohrad-Volynskiy equivalent to UAH 4,16 mln. 30 thousand of the city residents directly benefited from the Project implementation. The technical assistance that United Nations Development Programme provided to Novohrad-Volynskiy City Council, was supported by two donors – the Swiss Confederation and the Royal Norwegian Embassy to Ukraine.

In course of the visit the guests visited several NGOs involved in implementation of the social and public health initiatives (or something like that). The NGO «Women Council» implemented the public health improvement project under UNDP support through opening a Diagnostic Center in the old premises of the municipal building. Today the Center is open for the residents of the whole Zhytomyr region. The delegation attended the Center for protection of young invalids established by the NGO «The Young Invalids Protection Fund» for the children and youth with special needs, which is an example to be followed by many other cities. .

The City Council and its executive Committee prepared the Concept for development of the Associations of Co-Owners of the Multi-Apartment Houses (ACMHs). 29 ACMH were established in Novohrad-Volynskiy, and operate in the city. These 29 ACMHs administer 200 buildings including 10087 apartments and one municipal utility company which maintains the outdated housing stock, which is not a part of ACMH. Currently the owners themselves are mainly responsible for the housing maintenance and servicing.

During this visit the delegation met with the ACMH «Koloryt», «Kedr», with the ACMH Association «Viktoriya» and with representatives of the city's educational network.

The participants of the visit included **Olga Mashtakova**, Assistant to the Minister for Regional Development, Construction, Housing and Municipal Economy, **Vira Radchenko**, Deputy Director – Head for the Unit for Policy Development of the Ministry, **Yuriy Yusypets**, Director for the Office of Housing Policy of the Ministry, **Anastasiya Ponomarenko**, the Lead Officer for the Department of Strategy for Reforming the Housing and Municipal Economy, **Olena Savatyeva**, the Lead Officer for the Department of Strategy for Reforming the Housing and Municipal Economy. Participants from the UNDP included **Iryna Skaliy**, UNDP/MGSDP Project Manager and **Galyna Smirnova** UNDP/MGSDP Monitoring and Communication Officer.

### ***B) MGSDP supported discussion on the Draft Law “On Bodies of Self-Organisation of Population” held by Association of Rayon and Oblast Councils***

On May 14-16, the discussion on the Draft Law “On Bodies of Self-Organisation of Population” (BSPs) was held by Association of Rayon and Oblast Councils at the meeting of the Board of Association in Sumy. The purpose of the Association is to improve the quality of life of local communities.

The meeting of the Board had several issues on Agenda related to statutory and organisational activities of the Association. MGSDP provided support to organisation of the meeting and expert support.

**Iryna Skaliy**, UNDP/MGSDP Project Manager called for widening the authority of BSPs. Ms. **Skaliy** mentioned that the term of operation of BSPs should not be linked to the term of operation of local self-governance bodies and that non-profit status of this kind of organisations should be ensured. The meeting of the Board members considered the Draft Law



**Photo-3:** The Draft Law “On Bodies of Self-Organisation of Population” discussed by Association of Rayon and Oblast

of Ukraine on Amendment to the Law of Ukraine Councils under MGSDP support on BSPs and decided to hold a roundtable discussion on the draft law. Board members, MGSDP and Renaissance foundation representatives expressed their concerns to several provisions of the draft law and requested Association to involve to discussion active BSPs at the local level. The comments of all participants were collected and summarised by association. It is expected the Draft LAW will be passed by the Cabinet of Ministers of Ukraine to the Parliament by the end of 2012.

### ***B) UNDP/MGSDP experience in improving SWM was presented at the seminar "Sanochystka-2012"***

On June 7 - 8 June the Ministry of Regional Development, Construction, Housing and Municipal Economy held Ukrainian Seminar on Solid Waste Management "Sanochystka-2012" in Berdyansk. The seminar aimed to disseminate best practices, identify ways for effective SWM and control, organizational principles, increase the quality of radioactive waste treatment. The participants of the seminar included the representatives of focal ministries and departments, deputy heads of regional state administrations, mayors, heads of enterprises, institutions and organizations working in radioactive waste sector, representatives of public organizations and foreign companies.

UNDP/MGSDP supported participation in the seminar of **Oleksandr Ovcharuk**, Tulchyn Deputy Mayor and **Polina Sasova**, Specialist of Department of Local Initiatives of Rubizhne City Council. **Oleksandr Ovcharuk** presented the progress of the inter-municipal project on integrated approach in SWM implemented in Tulchyn rayon under support of the Swiss-Ukrainian project "Support to Decentralization in Ukraine" and the UNDP Project "Municipal Governance and Sustainable Development Programme".

### ***C) Small cities put solid waste management problems high on Government agenda under UNDP/MGSDP support***

UNDP/MGSDP supported mayors` discussion on urgent problems in solid waste management (SWM) in small cities at the VII Annual Small Cities` Conference held in Ukrayinka (Kyiv Region) on June 26-27. The participants adopted a Resolution to the Ministry of Economy and Trade, the Ministry of Regional Development, Construction, Housing and Municipal Economy and the Committee of Verkhovna Rada of Ukraine on State Construction and Local Self Governance with proposals on improving an SWM treatment in Ukraine.

VII Annual Conference of Small Cities of Ukraine was devoted to the topic "Addressing the challenges of solid waste management and introduction of inter-municipal cooperation". This topic is acute for all cities and towns of Ukraine, as only about 75% of Ukraine's population are covered with services of solid waste removal and in rural areas only 30%.

**Grygoriy Semchuk**, Deputy Minister of Regional Development, Construction and Housing and Municipal Economy of Ukraine reminded the audience about six priorities of housing reform enshrined in the National Programme for Housing and Municipal Economy Development for 2009-

2014. These priorities are improving the legislative framework and governance, financial stabilization of the sector, technical re-equipment, capacity development of the staff and raising awareness among population.

According to international practice, spending of the population on treatment of solid waste should make 1% of average income, while in Ukraine, such costs are equal to only 0.2%, which is not



**Photo-4:** Leonid Tulovskiy, Quality Management Expert of the UNDP /MGSDP spoke about the progress of inter-municipal project on integrated approach in SWM

conducive for introduction of new practices of collection and recycling of the wastes. Despite many problems of solid waste, Ukraine achieved some success. Thus, separate collection of waste has been introduced in 185 municipalities **Oleksandr Ignatenko**, Director of Landscaping and Public Service of the Ministry of Regional Development, Construction and Housing and Municipal Economy of Ukraine announced that operation of 12 sorting lines and 3 recycling plants allow disposing about 8% of SW annually.

**Leonid Tulovskiy**, Quality Management Expert of the UNDP/MGSDP spoke about the progress of inter-municipal project on integrated approach in SWM. This project is being implemented to solve the problems that exist in SWM in Tulchyn rayon by Tulchyn Rayon state administration, Tulchyn Rayon Council, Tulchyn City Council, Suvorivske and Kynashiv village councils, supported by the Swiss-Ukrainian project "Support to Decentralisation in Ukraine" and the UNDP Project "Municipal Governance and Sustainable Development Programme".

According to the experts' opinion, introduction of innovative practices in handling of waste should be accompanied by awareness campaign. The campaign "Less waste, better life" is held in Tulchyn rayon with support of UNDP/MGSDP and covers target groups of pupils, students, representatives of local communities, businesses and others. **Valeriy Vesnyaniy**, Tulchyn City Mayor said: *"The awareness campaign, conducted in Tulchyn, should be organised throughout the country. It is necessary to educate people on how to treat wastes in a civilized manner"*.



**Photo-5:** VII Annual Conference of Small Cities of Ukraine was devoted to the topic "Addressing the challenges of solid waste management and introduction of inter-municipal cooperation"

The Resolution of the conference appeals to the Ministry of Economy and Trade of Ukraine to take measures in order to finance the State Programme of Social and Economic Development of Small Cities in 2011-2015, which provides financing for the purchase of special equipment for removal of solid waste. Also, the participants addressed the Parliamentary Committee and the Ministry of Regional Development, Construction and Housing and Municipal Economy with the proposal to establish a working group to draft amendments to laws relating to compulsory contracts of the residents and waste removing companies for removal and disposal of waste. Also, the participants proposed to introduce state regulation of the tariffs for recyclable materials to create economic incentives for separate collection of solid waste. The Resolution suggests to use the opportunities of the state enterprise "Ukrekoresurs" for the purchase of equipment for sorting, recycling and disposal of solid waste in small towns and formalise the mechanism of inter-municipal cooperation in legislation.

More information is available at Project web-site <http://msdp.undp.org.ua/news/p200>

**D) The renewed natural water spring inaugurated with participation of top representatives of UNDP, "Coca-Cola" Company and Government in village Litochky**

On June 29, within the framework of the Project "Every Drop Matters", the opening ceremony of the renewed water spring took place in the neighbourhood of Litochky village (Kyiv Region).

"Global experience of UNDP in relation to local communities development and establishing effective partnership of private business, government and communities successfully works in Ukraine, said **Olivier Adam**, UN Resident Coordinator, UNDP Resident Representative in welcome remarks. For many years we have been working in different regions of Ukraine and applied community-based approach to local development. Within this approach the capacities of local communities and authorities in effective local self-governance are improved, providing the people self-empowerment and capacity to improve the quality of their lives".



**Photo-6:** Olivier Adam, UN Resident Coordinator, UNDP Resident Representative appreciated UNDP experience in mobilizing communities for rehabilitating natural water streams

President of Eurasia and Africa group, The Coca-Cola Company **Ahmet Bozer** mentioned: "Every drop matters" is the unique program between UNDP and The Coca-Cola Company. The aim of this project in Ukraine - to develop responsible attitude towards water". **Ahmet Bozer** reminded about priorities and ecological strategies of the company which are water quality and water maintenance; management of hard wastes; prevention of air contamination. "We support this program with brand BonAqua - one of the most known brands at the Ukrainian market of bottled water and reliable partner in socially responsible projects. Since 2011 up to now «Every Drop Matters" has been implemented in the framework of UNDP Project "Municipal Governance and Sustainable Development Programme". More information is available <http://msdp.undp.org.ua/news/p217>.

#### **E) UNDP/MGSDP presented experience in mobilising local communities at the "European Village"**

The project took part in the event entitled "**European Village - Our Continent. Our Future**", held in Kiev from June 2, 2012 to July 1, 2012 under the "Arch of Friendship of Peoples" in Kyiv, organized by the city of Kyiv and the Delegation of the European Union to Ukraine. The event included exhibitions, conferences, master classes etc.



**Photo-7:** UNDP/MGSDP presented infographic banner that summarizes 8 years of experience on supporting community projects in 16 partner municipalities

UNDP/MGSDP presented infographic banner that summarizes 8 years of experience in supporting community projects in 16 partner municipalities. The Project also presented an exhibition of children drawings competition "Sustainable Development Seen By Children."

At this event our input concerned the issues of community mobilization, solid waste management and rational attitude to water resources.

In this context, we organized a workshop on waste management: "**What I can do so that our cities are not swamped in garbage.**" Master class was held on June 6 in the framework of the thematic day "Save the planet." **Olena Zarichna**, coach of the "Lessons for Sustainable Development" conducted a waste audit of the households of 20 participants of the master class.

On June 24, during the "**Urban Visions — Towards Cities for Humans**" theme day,

This contest was launched in Ivano-Frankivsk in 2006-2007 with the support of UNDP/MGSDP and has become an annual event. In 2011 a contest was held in context of the project "Community

participation in local government through the creation of condominiums and social partnership", which won the All-Ukrainian competition of projects and programs of local government. More information is available at MGSDP web-site <http://msdp.undp.org.ua/news/p214>.

### 2.1.2 Institutional Capacity Development

UNDP/MGSDP assists partner municipalities in mobilising local communities of citizens to create community-based organisations (such as ACMHs and Federations of ACMHs, Public Organisations of schools and kindergartens, and Service Cooperatives). It also helps academic institutions, NGOs to create professional networks. These organisations and Networks are established on the principles of good governance. These newly established organisations work closely with city Councils, regional/raion bodies in developing joint vision on sustainable development of their cities ultimately leading to good governance. Followings are the major activities carried out during the quarter in this respect:

#### A) Institutional Development at the Local Level

The process of institutional development consists of holding dialogues with stakeholders, forming the citizen-based organisations or networks, developing their capacity on participatory governance, institutionalisation (official recognition) of their structures. These steps are essential for laying foundation of good governance; enhancing the capacities of local communities to forge partnership with local government and other development agencies and to pool local and external resources to be able to realize new development initiatives and make these efforts sustainable. Thus, in the second quarter of 2012, 9 community-based organisations (CBOs) were established in partner municipalities. 707 women and 354 men residing in 9 buildings became the members of the organisations;

Relevant data on institutional development is given in Table – II. The Table reflects data for 2 partner municipalities which achieved institutional growth during the quarter.

**Table – II: Institutional Development in the Partner Municipalities during April-June 2012**

SN	Municipality	Community-based organizations (CBOs)	Members of CBOs	Women	Men	No of buildings	No. of school members
1	<b>Total until Q 2 2012</b>	<b>643</b>	<b>66709</b>	<b>38001</b>	<b>28671</b>	<b>1570</b>	<b>268</b>
2	<b>Development in the municipalities</b>						
2.1	Dzhankoy	5	476	403	76	5	-
2.2	Ivano-Frankivsk	4	582	304	278	4	-
3	<b>Total in Q2 2012</b>	<b>9</b>	<b>1058</b>	<b>707</b>	<b>354</b>	<b>9</b>	<b>0</b>
4	<b>Total 2004-2012</b>	<b>652</b>	<b>67767</b>	<b>38708</b>	<b>29025</b>	<b>1579</b>	<b>268</b>

#### B) UNDP/MGSDP supports introduction of e-governance elements in partner municipalities

Ukraine is on the 68<sup>th</sup> place in the world according to E-government development index (United Nations E-Government Survey – 2012). In January 2011 the Government of Ukraine accepted a Resolution to promote e-participation in the country and allow its citizens to take part in shaping the country's policies. In order to facilitate this policy, UNDP/MGSDP supported introduction of ISO in 6 municipalities, creating 18 official web-sites of partner city councils. In 2012 UNDP/MGSDP supported introduction of e-document flow in Voznesensk municipality and ISO 9001/2009 in Backchysaray.

#### Box-I: How we support citizen-oriented service delivery

54% of Ukrainians are mostly or partially unsatisfied with the services delivered by the state or local authorities ([UNDP-supported manual, pdf, Ukr](#)). Therefore, in March 2012 the Government of Ukraine has committed itself



to undertake concrete steps towards reforms in good governance, access to information, anticorruption and e-governance by [approving the Action Plan](#) for implementation of the “[Open Government Partnership](#)” initiative. It is worth mentioning that local authorities, being often at the forefront of communication with citizens, have demonstrated the interest to becoming citizen-oriented much earlier.

[Our project](#) launched partnership with the city of Voznesensk (with about 37 thousand population) in 2006, and supported its efforts to [internalize the community-based development approach](#). Implementation of 25 joint projects worth in total approx. 290'000 USD generating direct benefits for 17.8 thousand citizens (48% of the total population of the city) helped to build the trust between the communities and its local government. At the same time, the citizens became more demanding towards the quality of administrative services. To respond to this demand, the municipality, with [UNDP](#)'s support, has implemented a number of innovative projects.

In particular, it was among the first 10 out of 454 Ukrainian cities which introduced the services in accordance with ISO 9001:2001 (and later upgraded it to 2008 version). As part of this initiative, technological and information cards were developed for 91 administrative services provided by the city council; the Code of Conduct, Municipal Policy on Quality were developed and approved; and the staff trained on the quality of service delivery to citizens.

After 3 years of QMS/ISO functioning, the municipality realized that many processes and procedures of administrative service provision could be further improved by [introducing the electronic documents flow](#). With this project, they computerized administrative processes in the bodies of local authorities as well as the interagency relationships; and created the data processing systems to support all the functions of interaction between these bodies with citizens and businesses.

Immediately after having accomplished this project, the municipal authorities initiated the next one – “Creation of the Centre for Administrative Service Provision”. It aims to provide the maximum possible number of services to the citizens according to the one-stop-shop principle to ensure better convenience and efficiency.

In Ukraine, there are great examples to follow. Similar centre created in Ivano-Frankivsk municipality is widely recognized as the best practice. It allows citizens sitting by their home computers to check up online what kind of documents they need to prepare [to get the service](#) they want, as well as to [check out the status](#) of their application by the code they are given when submitting the documents to the Centre. Given that 27% of Ukrainians (10.2 million) have Internet access (according to the 2009 study by GFK), such projects have good prospects for wider involvement of local communities into the decision making process, and they will surely advise the authorities how they can improve further. As Plato said, “This City is what it is because its citizens are what they are”.



**Photo-8:** The centre for administrative services provision created in Ivano-Frankovsk municipality is widely recognized as the best practice

**Olena Ursu**, UNDP/ MGSDP Governance and Sustainable Development Expert, professional blog  
<http://olenaursu.wordpress.com>

### 2.1.3 Local Sustainable Development Initiatives

UNDP/MGSDP aims to improve the living quality of citizens. For this purpose, implementation of local priority projects of the communities is supported through small grants based on equity, productivity and sustainability criteria. These projects are designed to make direct improvement in the living environment.

#### A) Project Proposals Approved During the Quarter

During 2012, with the financial support of SDC, 12 project proposals received from local communities were approved for joint financing. Out of all projects, 5 projects were submitted by Rivne, 4 projects were submitted by Yevpatoria and one project from Dzhankoy, Saky and Voznesensk each. The total value of the projects during 2012 has reached UAH 1.16 million<sup>6</sup> including UAH 216 thousand (18.7%) contributed by CBOs, UAH 673 thousand (58.06%) contributed by the city councils, UAH 269 thousand (23%) contributed by MGSDP (SDC Funding).

**Table- III: The Local community SD projects approved for support in 2012 (SDC funding)**

SN	CBO/Network	Purpose	Total Cost (UAH)	Cost Sharing (in UAH) by			Beneficiaries		
				CBO	City Council	MGSDP/SDC	Women	Men	Children
<b>1</b>	<b>Dzhankoy</b>								
	Civil society organisation "Kirovets"	Construction of sewage disposal street system	175975	22100	100019	53856	16	12	11
<b>2</b>	<b>Rivne</b>								
2.1	ACMH "Alfa"-	Capital repair of entrances in the community house	159000	34600	99520	24880	88	90	87
2.2	ACMH "Dim-32"	Capital repair of flat roof	156128	36026	96082	24020	168	153	77
2.3	ACMH "Perlyna "	Capital repair of interpanel joints	146590	31925	90525	24140	120	100	101
2.4	ACMH "Soborna 32"	Replacement of old windows and doors in entrances of the community house	32942	7628	20251	5063	37	26	15
2.5	ACMH "Vershyna"	Capital repair of in-house electric wiring system	100943	34475	53174	13294	183	157	130
<b>3</b>	<b>Saky</b>								
3.1	ACMH "No 22, St Sanatorna, Saky"	Capital repair of gable roof	78528	7853	45939	24736	10	3	
<b>4</b>	<b>Voznesensk</b>								
4.1	ACMH "Sukhomlynskogo"	Renovation of water supply and sewage systems in multiapartment house	60858	10914	37458	12486	23	15	11
<b>5</b>	<b>Yevpatoria</b>								
5.1	ACMH "Kniaz – 4"	Repair of courtyard sewage system	25000	3123	13126	8751	8	6	2
5.2	ACMH "Promin"	Replacement of water supply and sewage systems' old pipes	54294	5879	29049	19366	115	76	32
5.3	ACMH "Sanatorska 8/11"	Repair of courtyard sewage system	103379	15379	52800	35200	16	14	14
5.4	ACMH "Serpen 14-16"	Capital repair of gable roof	64107	6861	34348	22898	10	10	2
	<b>TOTAL</b>	*	<b>1157744</b>	<b>216763</b>	<b>672291</b>	<b>268690</b>	<b>794</b>	<b>662</b>	<b>482</b>

### **A) Local SD Initiatives in Cumulative Terms for 2004-2012**

#### **B)**

Status of project completion for the period of Programme implementation is given in Table-IV:

In total, 256 local sustainable development projects were fully completed by the partner Community-Based Organisations/Networks in the municipalities since Programme inception, 38 projects are at the final stage of completion (average completion status 75-90%). Ten projects are completed by less than 50%.

**Table - IV: Status of Projects' Completion (2004-2012)**

##	Year	No of projects initiated	Financial Status of Completion			
			Fully completed	75-90%	Less than 50%	Average Status of Completion, %
1	2004	11	11	0	0	100,0
2	2005	12	12	0	0	100,0
3	2006	39	39	0	0	100,0
4	2007	77	69	8	0	98,2
5	2008	31	25	3	3	93,5
6	2009	65	52	10	3	95,0
7**	2010	35	31	4	0	98,0
8	2011	19	6	10	3	82,9
9*	2012	12	2	3	1	82,9
	<b>Total</b>	<b>301</b>	<b>256</b>	<b>38</b>	<b>10</b>	<b>96,1</b>

\* CO projects are implemented in the framework of EDM project.

\*\* 6 CO projects were abolished by municipalities.

The completed projects yielded expected benefits thereby improving living quality of the beneficiary men, women, youth and children.

#### 2.1.4. Human Resource Development

The Programme achieved essential results helping partner organizations to improve professional skills of their staff members. 315 persons from MSU/ CBOs/ networks/ municipalities took part in various orientations workshop, trainings, exposure visits, conferences, workshops etc. Details on the activities which produced these impacts are given hereunder.

Human resource development activities are organised by the Programme to develop the capacity of national and local stakeholders for strengthening participatory governance for sustainable development. In total, 9 HRD activities were held during the quarter, out of which 6 were conducted by the MSUs of partner municipalities and 3 were conducted by the Project Management Unit/Kyiv. They covered 315 participants, in particular 66.03% of women, and 33.97% of men (see Table -V).

**Table-V: HRD Activities in 2<sup>nd</sup> Quarter 2012**

SN	HRD Activity	Number of Events conducted by		Number of Participants		
		MSUs	PMU in Kyiv	Female	Male	Total
<b>1</b>	<b>Training</b>	<b>3</b>	<b>3</b>	<b>126</b>	<b>44</b>	<b>170</b>
<b>1.1</b>	Awareness on SD, MDGs, HIV/AIDS, gender, leadership		1	20	10	30
<b>1.2</b>	Project Management (for FGs on local SD projects)	1		23	2	25
<b>1.3</b>	On creation of ACMHs	2	2	83	32	115
<b>2</b>	<b>Study Tour/Exposure Visit</b>	<b>2</b>		<b>25</b>	<b>15</b>	<b>40</b>
<b>3</b>	<b>Workshops/Conferences</b>	<b>1</b>		<b>57</b>	<b>48</b>	<b>105</b>
<b>4</b>	<b>TOTAL</b>	<b>6</b>	<b>3</b>	<b>208</b>	<b>107</b>	<b>315</b>

\* No. of participants indicate persons without repetition.

HRD Activities conducted by PMU

The trainings were organised for –

- For ACMH members 2 trainings were held on procedures for the establishing Associations for Co-Owners of Multi-Apartment House, the legislation, regulating establishing and operation of the ACMHs
- For training school teachers in Vinnytsia to teach the course on rational water usage

## **Trainings**

### **A) The trainings for ACMHs**

On May 18-19, 2012 in conference hall of Yevpatoria branch of East Ukraine University of V. Dal, **Leonid Tulovskiy**, UNDP/MGSDP Quality Management Expert provided capacity development training for 51 representatives of Yevpatorian ACMHs, initiative groups formed in multi-apartment houses with the purpose of establishing ACMHs and municipal servants. The representatives of the ACMHs decided to create in Yevpatoria local ACMHs' Network to protect the rights and interests of local ACMHs and organise more effective cooperation with local authorities. The leaders and activists benefited from training which taught them to interpret the related norms of Ukrainian legislation, prepare community development plans, organise procurement process and communicate with ACMH members effectively.

On May 21-22, **Leonid Tulovskiy** provided capacity development training in Dzhankoy for 22 representatives of ACMHs, initiative groups formed in multi-apartment houses with the purpose of establishing ACMHs and municipal servants. This was the first ever training held for local ACMHs.

The participants got familiarized with procedures for the establishing ACMHs, the legislation, regulating establishing and operation of the ACMHs. In particular they received information on property rights, obligations and relations between the owners of the premises in a multi-apartment house, the procedure for transferring the house into balance.



**Photo-9:** The training for 22 representatives of Dzhankoy ACMHs became the first training on the topic in the city

The programme of the trainings was the following:

- ❖ Reform in housing and communal sector in Ukraine. Experience of other countries.
- ❖ Overview of legislation regulating creation and functioning of ACMH.
- ❖ Management and economic activity of ACMH.
- ❖ Land issues.
- ❖ MSW management: separate collection of MSW at the city level and in ACMH. Experience of Switzerland, Austria and Germany.
- ❖ Energy saving measures in multiapartment house: how to save money and resources.
- ❖ Association of ACMHs as an economic entity: structure, functions, potential, taxation.
- ❖ Participation of ACMHs in the local, national and international programs.

### **B) Trainings for teachers on rational usage of water resources.**

In partnership with the NGO "Teachers for Democracy and Partnership", the Project developed the training module "Rational usage of water resources" for teachers. The course aims to support school students' understanding of the need for sustainable development of their families, community,

country through changing their own behaviour and lifestyles. A separate chapter of the course is devoted to sustainable and rational usage of water resources.

The training on rational usage of water resources provided its participants with interactive techniques and methodology of organising lessons on the topic. It helped, using very simple practical examples, to see that everyone can contribute to keeping natural water resources clean and save them for future generations.

**Table – VI: Schedule of EDM Trainings for teachers in 2012**

#	Place	Date	No of participants
1	Galych (Ivano-Frankivska oblast')	1-2 March	24
2	Gola Prystan' (Khersonska oblast')	5-6 March	27
3	Dzhankoy (AR Crimea)	28-29 March	25
4	Voznesensk (Mykolayivska oblast')	28-29 March	20
5	Vinnytsia	2-3 April	25
	<b>Total</b>	*	<b>121</b>

The training helped to attract attention of a larger school audience to the issues of water preservation. The lessons on "Rational usage of water resources" have been integrated into the "Natural history", "Foundations of consumer knowledge", "Health care" subjects curriculum, as well as were approved for the extra curriculum in 5 partner municipalities (Novograd-Volynsky, Rubizhne, Rivne, Kirovske, Saky). In 2012, 121 teachers participated in trainings.

#### HRD activities conducted by MSUs

- **Ivano-Frankivsk** MSU held a seminar on ACMHs for 33 persons, seminar on project management for 25 representatives of schools SCOs, 2 exposure visits for 40 persons, one round table on community-based approach for 40 persons.
- **Mykolayiv**. Housing department together with MSU held 2 training for ACMH's accountants.
- **Rubizhne** MSU held a committee for selection of proposals in presence of regional media (15 participants), presentation of the results of the first municipal Charitable Projects Competition "Good Starts with You" for directors of schools of the city (21 participants), round table on "Educating Rational Attitude to Water Among Residents of Rubizhne" (20 participants),

## **2.2 MANAGEMENT AND EFFECTIVENESS**

### **2.2.1 Partnerships / Linkages**

Efforts were put during the quarter to build linkage of the Programme with other agencies of similar nature so as to create synergy. Following are some activities in this context:

#### With Ministry or Regional development, Construction, Housing and Municipal Economy

- On reform of housing and municipal economy through sharing positive experience of ACMHs

#### With Swiss Agency for Development and Cooperation and DESPRO Project

- UNDP/MGSDP and DESPRO projects provide support in implementation of the Inter-municipal cooperation project on establishing an integrated system for SWM.

#### NGO "Teachers for Democracy and Partnership"

- In partnership with the NGO "Teachers for Democracy and Partnership", the training was provided to teachers of Dzhankoy, Voznesensk and Vinnytsia in order to prepare them for introducing the course "Lessons for Sustainable Development" into the school curricula.

## 2.2.2 Communication Results

Communication about the Programme took place in various forms and at various levels during the quarter. This section compiles them in form of inventory of communications, publications, interviews etc.

### A) Media and Information

During the quarter, as per our records, 91 media records about the Programme activities were released, out of which 44 national, and 47 local. Mentioning on official web-sites brought 53,93% of all mentioning. The newspapers remain popular information channel for highlighting the Programme activities bringing 21,35% of total amount of mentioning, the rest of information appeared on TV (17,98%) and radio (8,99%).

**Table –VII: Number of Media Records (April-June 2012)**

SN	Media	National	Saky	Dzhankoy	Ivano-Frankivsk	Rubizhne	Q 2 <sup>nd</sup> 2012
1	Newspaper	9	2	2	4	2	<b>19</b>
2	Radio				8		<b>8</b>
3	TV	5		1	10		<b>16</b>
4	Web	30		1	1	16	<b>48</b>
	<b>Total</b>	<b>44</b>	<b>2</b>	<b>4</b>	<b>23</b>	<b>18</b>	<b>91</b>

Some of the articles are placed in section "Mass Media about us" <http://msdp.undp.org.ua/pages/p6>

- UNDP/MGSDP analysed Project`s experience and lessons learned and presented them in form of information graphics, visual representations of information, data or knowledge presenting complex information quickly and clearly.
- Press tour to Ivano-Frankivsk to share city`s experience of participation in EDM Project was held for 12 journalists of western region of Ukraine on 29 May 2012. The journalists participated in official inauguration ceremony of rehabilitated natural water spring.
- The first stage of the awareness campaign "Less garbage- better Life" is being held. This stage is focused on training and raising awareness on sound solid waste management practices at local schools. Also, the meetings to motivate target groups of the local communities to produce less solid wastes were held and media support was provided.
- UNDP/MGSDP financed publishing of 2000 copies of the Manual "Solid Waste Manual- Market Rules" aimed for local authorities and local self-governance servants, enterprises working in the area of Solid Waste Management.

### A) *Experts of UNDP/MGSDP, DESPRO and Ministry of Regional Development, Construction and Housing and Municipal Economy of Ukraine discussed problems related to solid waste management*

The press conference on "**Solid waste. Landfills in Ukraine. Does a waste disaster threaten Ukraine?**" was held on May 3 in the media-hall of the information agency Ukrainian National News.

**Olexandr Ignatenko**, Director of Land Improvements, Housing and Municipal Services Department of the Ministry of Regional Development and Construction, Housing and Municipal Economy of Ukraine informed that about 50 ml cubic meters of solid waste (about 12 ml tons) are produced annually and dumped on the territories of 6 thousand landfills. 92% of all solid waste are dumped while the rest are being processed. The number of cities introducing separate collection of waste is growing. Thus, in

2009 only 53 cities applied waste sorting, in 2011 there were already 130 cities and in 2012 – 185. Centralized Municipal Solid Waste (MSW) disposition is provided only in 30% of villages.

**Vyacheslav Sorokovskiy**, Expert on Decentralisation of the Swiss-Ukrainian Project “Support of Decentralisation in Ukraine” and **Leonid Tulovskiy**, Quality Management Expert of the UNDP/MGSDP, reported on the progress of the joint Inter-municipal project to introduce integrated approach to MSW treatment. The project is implemented by Tulchyn District State Administration, Tulchyn District Council, Tulchyn City Council, Suvorivska and Kynashivska Village Councils with the support of the Swiss-Ukrainian project “Support of Decentralisation in Ukraine” and UNDP/MGSDP.



**Photo-10:** More than 20 journalists of national mass media participated in the press conference

More details are available here <http://msdp.undp.org.ua/news/p207>

### **B) UNDP/MGSDP analysed Project`s experience and lessons learned and presented them in information graphics**

Information graphics is a modern tool of communications which allows organizing great amount of information in the form of text and graphics. It is a visual presentation of information which presents complicated information in a simple and interesting way. Main rules of features are simplicity, presentation of one idea by means of one image, clear symbols and keys, and usage of drawings.



**Photo-11:** New infographic poster presents 5 key strengths of UNDP/MGSDP

### **C) Press tour to Ivano-Frankivsk to share experience of participation in EDM Project**

The city of Ivano-Frankivsk was one of the most active participants of “Every Drop Matters” Project among UNDP/MGSDP partner municipalities. It was the pilot city to host training for teachers on rational use of water resources on 11-12 April 2011; jointly with CSOs “Zdorova dytyna” and “Centre for Municipal and Regional Development - Resource Center” it initiated rehabilitation of two natural springs: in the city park and on Lenkavskogo Street; it became one of two winner-organisations, that

received grant from UNDP Bratislava Regional Center and Regional Office of Coca-Cola company in the context of EDM Project for installation of 6 drinking water fountains in the school No23 and finally it initiated two broad information campaigns on importance of clean water resources and responsible attitude to them.

Thus, it was decided to invite the journalists to visit Ivano-Frankivsk in order to disseminate the city's experience in tackling the problem of providing its citizens with water of proper quality. The press-tour to Ivano-Frankivsk for journalists of Western Region of Ukraine was held on 29 May 2012.

The participants of the event (12 journalists) visited the "Centre for Municipal and Regional Development - Resource Center" of Ivano-Frankivsk municipality. During the meeting, **Tetyana Kudina**, UNDP Programme Associate, presented EDM project and its activities in Ukraine. **Bogdan Bilyk**, Head of the Department of Economic and Integration Development of the Executive Committee of Ivano-Frankivsk City Council, presented the experience of Ivano-Frankivsk in mobilising local communities for rehabilitation of natural springs. **Oleg Fedorishin**, Specialist of the city Resource Centre, briefed the audience on awareness campaign on responsible attitude to water resources, held in Ivano-Frankivsk.

The participants watched EDM educational video and video about the production of "BonAqua" drinking water. After the meeting, the journalists were taken to the rehabilitated natural spring in the city park, where they watched its official inauguration ceremony and the concert prepared by pupils of the school-lyceum No 23.

The journalists also visited the Lyceum of Natural Science and Mathematics, where the photo exhibition "Water is the source of life" and posters "Three drops to the ocean" were displayed. Later, the journalists learned about the results of implementation of the Project «Promotion of environmental awareness of people in order to form responsible attitude to water resources as a necessary condition for sustainable development of the region» and tasted water from the drinking fountains, installed in the school #23. As a result of the press tour, more than 10 publications and 5 video reports were produced.

#### **Box-II: Community project "Rehabilitation of Natural Spring in Ivano-Frankivsk City Park" Ivano-Frankivsk municipality**

Oak-tree forest in the past and nowadays the city park of Ivano-Frankivsk by T. Shevchenka has a 115-year long history. Owing to its marvellous nature, unique old trees, fresh air, cafes and attractions for kids, that picturesque place is very popular among the residents of Ivano-Frankivsk. Territory of the park is quite big, in some parts it is a real forest. There is a pond in it supplied with water from a natural spring. In the morning many people from the neighbouring houses come to the park for a morning run and physical exercises. During the day time, a lot of retired people, both men and women, like to spend their time walking, sitting, playing chess, chatting and enjoying phytotherapeutic effect of the park nature. One can also see many young mothers with baby carriages and small kids playing among the flowers and bushes. It is estimated that annually more than 300000 people visit the park for a recreation. Many people living in the streets neighbouring to the park are used to take water from the spring.

In order to make the spring safe and protect it from contamination it was necessary to improve territory around the spring, repair the shelter installed on it and organize proper water draining.

Ivano-Frankivsk CSO "Zdorova dytyna" implemented the project in cooperation with the city administration and EDM project. The rehabilitated natural spring was officially opened on 29 May 2012.





Photo-12: Official Inauguration of the Natural Spring in Ivano-Frankivsk City Park

Olga Osaulenko, UNDP/MGSDP Local Development Specialist

**D) Awareness campaign “Less Garbage - Better Life” is continued in Tulchyn Rayon**

The first stage of the awareness campaign “Less garbage- better Life” was held in Tulchyn Rayon during March - April. The purpose of the first stage was to motivate residents to reduce usage of polyethylene and plastic production (plastic bags and package).

This stage focused on training and information activity at local schools, motivational meetings with local communities target groups and media support to these events. Vinnytsia Press Club was contracted for implementing the activities of awareness campaign at the local level considering opinion of local partners.



In order to mobilise local population to take actions for cleaning the city, the municipal contest “Less Garbage-Better Life” for the cleanest street was held in Tulchyn. The contest for the best piece of art made from garbage was organised for the schoolchildren. The ecologic bags and informational posters were produced with slogan of the campaign.

On the May 25, the municipal festival was held in Tulchyn. The visitors of the event could learn to produce hand-made ecologic bags from old clothes, participate in master class on art from plastic and other waste materials, ecologic quest, exhibition of drawings on sustainable development.

Photo-13: Such leaflets were disseminated among residents of 5 ACMHs participating in pilot initiative on separate collection of solid waste

The organisers held the meetings to motivate communities of target area to produce less solid waste. During such motivation meetings, **Natalia Bolkhovska**, Manager of Vinnytsia Press Club and **Andriy Artov**, DESPRO Expert on decentralisation presented intermunicipal project on SWM, showed the video on Solid Waste Management, disseminated literature on the topic. Such meetings were held with the communities of villages Suvorivske and Kynashiv, Tulchyn municipality, group of local policemen and representatives of State Employment Office.

**E) Studies and Publications**

UNDP/MGSDP supported publishing of 2000 copies of the Manual "Solid Waste Manual- Market Rules". The Manual is aimed at local authorities and servants of local self-governance bodies, enterprises, working in the area of Solid Waste Management. The Manual covers the issues of separate collection, transfer, recycling, storage of solid waste etc. The author of the Manual is **Oleksandr Ignatenko**, Director of Landscaping and Public Service of the Ministry of Regional Development, Construction and Housing and Municipal Economy of Ukraine.



### 2.2.3 Resource Mobilisation and Utilisation

This section focuses on resources mobilised from various sources for implementation of the Programme and utilization of such resources from various perspectives.

#### A) Resource Mobilisation and Utilisation by Donor

In total, the amount of USD 610 thousand was mobilised by end of second quarter for the Programme activities, including USD 150.00 thousand from UNDP, USD 2.9 thousand from Norwegian Embassy, USD 410 thousand from SDC and USD 47 thousand USD as national cost-sharing.

**Table - VIII: Resource Utilisation during January-June 2012 by donor, USD\***

Nº	Resource Mobilisation and Utilisation	Budget for 2012***	Utilised in Q1st	Utilised in Q2nd	Total*	Delivery, %
1	Rivne municipality	5 358,96	1 608,75	3 683,84	5 292,59	98,76
2	Novograd-Volynskiy municipality	841,74			0,00	0,00
3	Kirovske municipality	934,92			0,00	0,00
4	Hola Prystan municipality	3 149,29			0,00	0,00
5	Ukrainka municipality	2 350,78			0,00	0,00
6	Mohyliv-Podilsky municipality	1 471,28			0,00	0,00
7	Novovolynsk municipality	1 718,07	179,38		179,38	10,44
8	Mykolayiv municipality	525,70	459,80		459,80	87,46
9	Dolyna municipality	1 858,32	506,84	1 288,52	1 795,35	96,61
10	Saky municipality	2 406,02	1 121,47		1 121,47	46,61
11	Ivano-Frankivsk municipality	6 886,96			0,00	0,00
12	Dzhankoy municipality	1 508,94		1 226,75	1 226,75	81,30
13	Kagarlyk municipality	503,25			0,00	0,00
14	Tulchyn municipality	6 963,74			0,00	0,00
15	Voznesensk municipality	1 647,75			0,00	0,00
16	Rubizhne municipality	6 558,97		5 725,68	5 725,68	87,30
16	Halych municipiailty	1 079,73			0,00	0,00
17	Yevpatoria municipality	630,95		146,65	146,65	23,24
18	Kalynivka municipality	348,06	321,88		321,88	92,48
19	Bakhchysaray municipality	622,49	601,88		601,88	96,69
20	UNDP	150 000,00	68 153,69	1 746,65	69 900,34	46,60

21	SDC	409 810,00	16 819,42	91 687,01	108 506,42	<b>26,48</b>
22	Norwegian Embassy	2 939,13			0,00	<b>0,00</b>
	<b>Total</b>	<b>610 115,05</b>	<b>89 773,08</b>	<b>105 505,09</b>	<b>195 278,17</b>	<b>32,01</b>

\* GMS costs are included.

\*\* The figure is based on Atlas data available as of 07/05/2012.

\*\*\* Data as of 07/05/2012.

As at the end of the quarter, USD 195,3 thousand was utilised or 32,01 % of delivery of the 2012 budget.

### **B) External Review Mission**

External Review Mission to UNDP/MGSDP was held from May 27 till June 8 initiated by SDC. The Mission included a consultant **Felix von Sury** and **Olena Krylova**, assistant.

In context of MGSDP the Mission participants met the representatives of the Association of Rayon and Oblast Councils, the Ministry of Regional Development, Construction and Housing and Municipal Economy of Ukraine, National Academy of Public Administration, Ukrainian Association of Small Cities and EU/UNDP Project "Community-Based Approach to Local Development 2". The Mission visited partner municipalities of Rivne, Vinnytsia, Kalynivka, Tulchyn, Backchysaray, Saky and Yevpatoriya.

In Rivne, the Mission met the representatives of MSU, Federation of House Owners' Associations, attended the working meeting of the Municipal Sustainable Development Councils with participation of the representatives of community-based organisations, city councillors, staffs of the executive committee of the city council. Also, the guests attended ACMH «Gazda», ACMH «Danyla Galytskogo 4», NGO «School Network of Rivne» and interacted with local communities on experience of Project implementation.



**Photo-14:** The meeting with local community in Rivne



**Photo-15:** The participants of the Mission in Backchysaray

### **Box-III: Executive summary of the External review Report of SDC-funded projects DESPRO and MGSDP (excerpt)**

MGSDP is a relevant intervention due to its demand-driven approach and ability to promote the whole spectrum of good governance principles in urban partner municipalities. MGSDP has gained a special prominence in the *housing sector*. The project was effective in strengthening capacities of municipalities for introducing managerial and local governance innovations, including cooperation with communities in improving housing and social infrastructure, quality control of municipal services, e-governance, transparency in communication, and promoting energy efficiency. The project also contributed to improving the organisational capacity of citizens, although sustainability of CBOs attached to social infrastructure still requires consolidation, especially in small towns. Most impressive are the achievements of MGSDP in mobilising citizens for establishing Associations of Co-Owners of

Multi-Apartment Houses as a model for promoting citizens' participation, ownership and responsibility in housing management. These associations are still at an early stage and have yet to prove that they can function effectively and efficiently in the long-term. While MGSDP managed to link its interventions in housing to energy saving and solid waste management concepts (through inter-municipal cooperation and partnership with DESPRO), it is too early to assess the impact in these areas. Sustainability of project achievements is to a large extent associated with the capacities built inside partner municipalities to maintain the introduced innovations and to co-fund community initiatives from the budget. ...Both projects collaborate together and engage punctually with an SDC-project implemented by the Council of Europe and other donor interventions in the sector.

***Felix von Sury and Olena Krylova***



## Chapter THREE

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# LESSONS AND OPPORTUNITIES

**3.1. Taking Stock of the Experience, p. 29**

**3.2. Future Outlook, p. 29**

### 3.1 TAKING STOCK OF THE EXPERIENCE

The experience of cooperation with the stakeholders proves the success of the MGSDP in demonstrating the value of participatory approach and social mobilization at local level. Also, national opportunities for dissemination of Project experience were explored and utilized during the quarter in promoting the vision of the Programme.

A) *The following opportunities were identified–*

- 1) The experience of organising information campaigns in partner municipalities implemented by local SCOs turned out to be very successful. Owing to information campaigns, wide audience was reached, mass media publications produced, variety of communication products elaborated, EDM video and visibility widely disseminated.
- 2) The use of info graphics helped analyse the strong sides of the Project and also ensured better visibility of the donors. The produced info graphic became popular among local partners.
- 3) The development challenges still to be addressed and perspectives identified in programme implementation, are energy efficiency in multi-apartment buildings and public sector; inter-municipal cooperation, including solid waste management; and e-governance. These directions fully accord with the priorities of the Government of Ukraine and have been highlighted / prioritized by the partner municipalities.
- 4) MGSDP actively applies web-resources and social media for informing partners and stakeholders about Project results. These instruments proved to be effective in delivering information to target audience.
- 5) Owing to continued training, provided by MGSDP, MSU personnel and local authorities generated substantial experience and capacity and can act as resource persons in area of community-based approach. They have been engaged in various national policy events as experts and consultants this year.
- 6) MGSDP generated a great amount of success stories which can be valuable for promoting national reform of housing and municipal economy. The Ministry of Regional Development, Construction and Housing and Municipal Economy shows willingness to disseminate MGSDP experience.

B) *Some challenges still occur in process of Programme implementation, especially with regard to the following –*

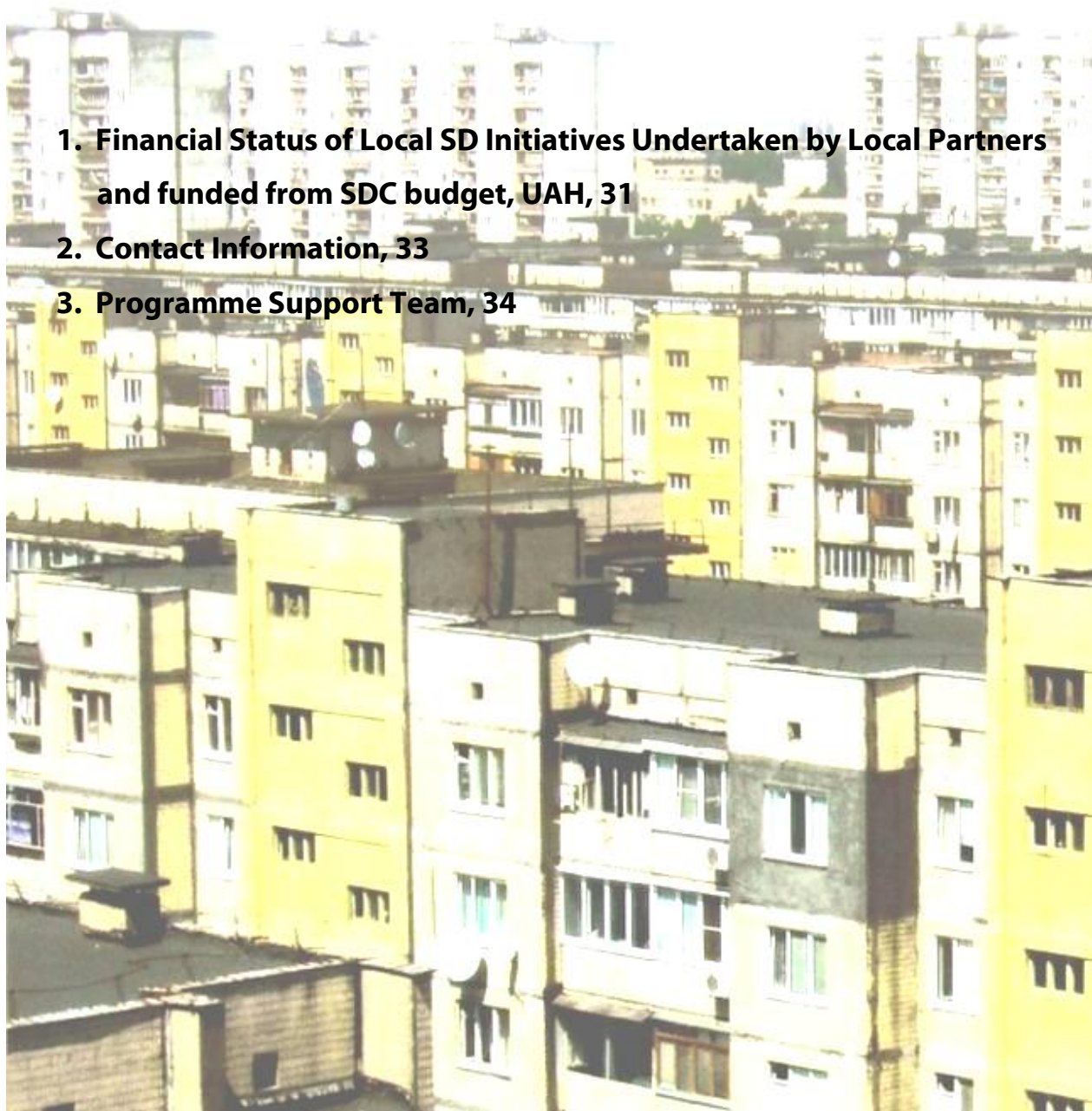
- Lack of Projects' resources for supporting local community SD projects in partner municipalities.

### 3.2. FUTURE OUTLOOK

In 2012 the Programme will focus on the following activities:

- Supporting policy studies to incorporate participatory governance approach into national policies for improving public service delivery;
- Initiating policy dialogue/organising media events through organising round tables to promote local self-governance and municipal and housing reforms;
- Organising trainings for local/national civil servants in key issues of local self-governance;
- Elaborating and launching training programmes for leaders of ACMH and house managers in partnership with the Ministry;
- Supporting selected municipalities to introduce self-government innovations with social media engagement;
- Providing trainings for local leaders on O&M, house management and ACMHs;
- Conducting feasibility study and awareness campaign on inter-municipal joint venture on solid waste management;

# ANNEXTURE



**1. Financial Status of Local SD Initiatives Undertaken by Local Partners  
and funded from SDC budget, UAH, 31**

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### Annex – I: Financial Status of Local SD Initiatives Undertaken by Local Partners and funded from SDC budget, UAH

##	Purpose	Number of Transactions in 2012	Total amount paid by end of Q2nd 2012 by cost-sharing of		Total amount due for future payment by cost-sharing of		Status of project completion (%)
			SDC Fund	Municipality	SDC Fund	Municipality	
<b>2009</b>							
<b>1,0</b>	<b>Kirovske</b>						
1.1	ACMH "Lenina"		10800,0	16200,0	1200,0	1800,0	0,9
1.2	Kirovske Municipality**		52500,0		7000,0		0,9
1.3	ACMH "Molodizhny 10"		2052,0	3078,0	11628,0	17442,0	0,2
1.4	ACMH "Girnyatsky 2"		13770,0	13770,0	1530,0	1530,0	0,2
<b>3</b>	<b>Novograd-Volynsky</b>						
3.1	ACMH "Zviagel"		54000,0	54000,0	6000,0	6000,0	0,9
<b>2010</b>							
<b>1</b>	<b>Mykolaiv</b>						
1.1	ACMH "ZELENY BARVINOK"	1,0	18511,2	34377,9			1,0
1.2	ACMH "VEKTOR"		42528,5	78981,4	4725,4	8775,7	0,9
<b>2</b>	<b>Dolyna</b>						
2.1	ACMH "OBLISKY-ZATYSHOK"	1,0	78920,1	96457,9			1,0
2.2	ACMH "KASHTAN NA OBLISKAH"	1,0	31081,9	37989,1			1,0
2.3	CO "Pikluvalna rada of kindergarten "Zolota Rybka"		85252,5	104197,5	12189,6	14898,4	0,9
<b>3</b>	<b>Lviv</b>						
3.1	LVIV MUNICIPALITY**		33982,5				1,0
<b>4</b>	<b>Saky*</b>						
4.1	ACMH "LAD"	1,0	786,5	9612,9			1,0
4.2	ACMH "SOGLASIE"	1,0	7423,8	72885,2			1,0
<b>2011</b>							
<b>1,0</b>	<b>Dolyna</b>						
1.1	ACMH "Zatyshna oselya na Nezalezhnosti 2"		17234,6	25852,0	1915,0	2872,4	0,9
1.2	ACMH "Poshtatochka"		3349,6	5024,4	18981,2	28471,8	0,2
<b>2</b>	<b>Dzhankoy</b>						
2.1	CSO "Svitliachok"	1,0	63680,0	95520,0			1,0
<b>3</b>	<b>Bakhchysaray</b>						
3.1	CSO "Buratino"	1,0	46478,0	46478,0			1,0
3.2	Bakhchysaray city council (ISO)		4412,4		25003,6		0,2
<b>4</b>	<b>Kalynivka</b>						
4.1	CSO "Maliatko-Kalynivchatko"	1,0	27000,0	27000,0			1,0
<b>5</b>	<b>Rivne</b>						
5.1	ACMH "Orbita-Pivnich"	1,0	27301,8	81905,3			1,0
5.2	ACMH "Galytskogo-4"	1,0	33341,3	100023,8			1,0



<b>5.3</b>	<b>HCC "Budivelnik"</b>	<b>1,0</b>	<b>34858,0</b>	<b>104574,0</b>			<b>1,0</b>
<b>5.4</b>	<b>HCC "Electroaparat-2"</b>	<b>1,0</b>	<b>41650,5</b>	<b>124951,5</b>			<b>1,0</b>
<b>6</b>	<b>Voznesensk</b>						
<b>6.1</b>	ACMH "Nova Doba"		43134,9	100648,2	4792,8	11183,1	0,9
<b>6.2</b>	<b>Voznesensk city council</b>	<b>2,0</b>	<b>99400,0</b>				<b>1,0</b>
<b>7</b>	<b>Tulchyn</b>						
<b>7.1</b>	<b>Tulchyn city council</b>	<b>1,0</b>	<b>60000,0</b>				<b>1,0</b>
<b>8</b>	<b>Rubizhne</b>						
<b>8.1</b>	PUBLIC ORGANIZATION "GROMADSKA ORGANIZATSIJA RUBIZHANSKOI ZAGALNOOSVITNOI SHKOLY I-III STUPENIV NO 3 "KRAPELKA SHCHASTIA"	<b>2,0</b>	29808,0	44712,0	3312,0	4968,0	0,9
<b>9</b>	<b>Yevpatoriya</b>						
<b>9.1</b>	Fellowship of co-owners of 36 apartment house "Merkuriy"	<b>1,0</b>	9331,2	11404,8			1,0
<b>9.2</b>	ACMH "Budivelnik"		23352,3	28541,7	2594,7	3171,3	0,9
<b>10</b>	<b>Novovolynsk</b>						
<b>10.1</b>	<b>FACMHs "Zhovtneve"</b>	<b>1,0</b>	<b>9287,2</b>	<b>13930,8</b>			<b>1,0</b>
<b>2012</b>							
<b>1</b>	<b>Voznesensk</b>						
<b>1.1</b>	Association of co-owners of multiapartment house "Sukhomlynskogo"				12486,0	37458,0	0,0
<b>1.2</b>	Voznesensk City Council	<b>1,0</b>	15362,3		87052,8		0,2
<b>2</b>	<b>Dzhankoy</b>						
<b>2.1</b>	CSO "Kirovets"				53856,3	100018,8	0,0
<b>3</b>	<b>Yevpatoriya</b>						
<b>3.1</b>	Association of co-owners of multiapartment house "Sanatorska, 8/11"				35200,0	52800,0	0,0
<b>3.2</b>	Association of co-owners of multiapartment house "Serpen 14-16"				22898,4	34347,6	0,0
<b>3.3</b>	Association of co-owners of multiapartment house "Promin"				19366,0	29049,0	0,0
<b>Total</b>			<b>431609,0</b>	<b>521549,8</b>	<b>44273,0</b>	<b>50446,1</b>	<b>0,9</b>
		<b>20,0</b>					

\*The 1st and 2nd tranches were paid from CIDA funds.

\*\* 1st tranche, part of the 2nd and 3rd one were paid from 00012.

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Galyna Smirnova

Leonid Tulovsky

Olga Osaulenko

Lidiya Movchan

Oleksandra Yudina

Andriy Rudenko

**Municipal Support Teams**

**Ivano-Frankivsk**

Bohdan Bilyk

Oleh Fedoryshyn

**Rivne**

Petro Vakhnyuk

Olena Kazmirchuk

**Zhytomyr**

Borys Paholyuk

**Galych**

Oksana Stefun'ko

Zoryana Martynyuk

**Mykolayiv**

Ivan Bohoslavets

Olena Matyukhina

Alla Manakova

**Novohrad-Vol.**

**Kirovske**

**Kagarlyk**

Iryna Hudz'

Serhiy Polyusyuk

Lyubov Pavlenko

**Hola Prystan'**

Nina Shamanska

Anna Sergeeva

**Voznesensk**

Oleksander Zayika

Yulia Gurtova

**Ukrayinka**

Oksana Kyrylyuk

**Novovolynsk**

Olena Shapoval

**Lviv**

Natalia Mikhnova

**Rubizhne**

Iryna Bozhych

Oleksandr Kizyma

**Dolyna**

Serhiy Harhat

Oleksandr Mel'nyk

**Tul'chyn**

Markarova Iryna

**Kalynivka**

Sergiy Gnatyuk

**Saky**

Iryna Dorogun

**Backchysaray**

**Schol kino**

Ali Abdulayev

Nina Pustovetova

**Nyzhnegorskiy**

**Zuya**

Yuriy Azarenko

Kyrylenko Svitlana

Gennadiy

**Krasnogvardiyske**

Semaschko

**Pervomayske**

Romash Galyna

**Yevpatoria**

Oleksandr Julay

**Novoozerne**

Sidelnykova Nataliya

**Designation**

Project Manager (April 2008 – to date)

Governance and Sustainable Development Officer (June 2008 – to date)

Monitoring and Communication Officer (July 2008 – to date)

Quality Management Officer (April 2006 – September 2008)

Local development Specialist (August 2009 – to date)

Financial Assistant (September 2009 – to date)

Administrative Assistant (September 2009 – to date)

Driver (May 2004 – to date)

**Designation**

Municipal Project Coordinator (Apr 2004 – to date)

Community Mobiliser (Jun 2004 – to date)

Municipal Project Coordinator (Feb 2006 – to date)

Community Mobiliser (Jun 2004 – to date)

Municipal Project Coordinator

Municipal Project Coordinator (Nov 2005 – to date)

Community Mobiliser (Nov 2005 – to date)

Municipal Project Coordinator (Nov 2005 – to date)

Community Mobiliser (Nov 2005 – to date)

Community Mobiliser (Nov 2005 – to date)

Municipal Project Coordinator (Nov 2005 – to date)

Municipal Project Coordinator (Mar 2006 – to date)

Municipal Project Coordinator (2011- to date)

Municipal Project Coordinator (June 2006 – to date)

Community Mobiliser (June 2006 – to date)

Municipal Project Coordinator (August 2006 – to date)

Community Mobiliser (December 2007 – to date)

Municipal Project Coordinator (2011-to date )

Municipal Project Coordinator (2011-to date)

Municipal Project Coordinator (2010-to date)

Municipal Project Coordinator (Mar 2007– to date)

Municipal Project Coordinator (June 2007– to date)

Community Mobiliser (June 2007– to date)

Municipal Project Coordinator (August 2007– to date)

Municipal Project Coordinator (September 2007 – to date)

Municipal Project Coordinator (2011- to date)

Municipal Project Coordinator (2011- to date)

Municipal Project Coordinator (2011 – to date)

Municipal Project Coordinator (December 2007 – to date)

Municipal Project Coordinator (April 2009 – to date)

Municipal Project Coordinator (April 2009 – to date)

Municipal Project Coordinator (2011 – to date)

Municipal Project Coordinator (April 2009 – to date)

Municipal Project Coordinator (2011 – to date)

Municipal Project Coordinator (2011 – to date)

## City Councils- Local Partners

### Backchysaray

Municipal Project Coordinator (MPC) :  
Ali Abdullayev Fahriyevych  
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### Vinnitsya

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59 Soborna St., of. 503  
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### Voznesensk, Mykolaiv region.

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Alexander Zaika  
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### Galych, Ivano-Frankivsk Region.

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### Hola Prystan, Kherson Region.

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### Dolyna, Ivano-Frankivsk Region.

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### Yevpatoria, Crimea

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### Zhytomyr

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### Zuya, Crimea

MPC: Kyrylenko Svitlana  
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Zuya, 64 Shoseyna St., 64 Tel.: (06 559) 2-61-30,  
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### Ivano-Frankivsk

MPC: Bogdan Bilyk  
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### Kagarlyk, Kyiv Region

MPC: Lyubov Pavlenko  
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### Kalynivka, Vinnitsya Region.

MPC: Schov Olexandr  
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### Kirovske, Donetsk Region

MPC: Sergiy Polysyuk  
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### Krasnogvardiske, Crimea

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### Lviv

MPC: Mihnova Natalia  
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### Mykolayiv

MPC: Ivan Bohoslavets

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**Mogyliiv-Podilskiy, Vinnitsa region**

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**Novovolynsk, Volyn region.**

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**Novoozerne, Crimea**

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**Pervomayske, Crimea**

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**Rivne**

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**Rubizhne, Luhansk Region**

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**Saky, Crimea**

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**Tulchyn, Vinnitsa region.**

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**Ukrayinka, Kyiv Region**

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**Scholokino, Crimea**

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